

What to do when a system is slow:

1. Shrink the log: c:\pos\rpexec, click “shrink Log”
2. Re-index the database: c:\pos\rpexec click “rebuild index”, enough to defrag.
3. At the hub make sure the indexes structure for rpiv:
  - A. An index for StoreID exists
  - B. UPC/Store index has the UPC as first field (double click the index from studio manager)
  - C. PSCS\_idx has the ivProduct as first field
4. At the satellite
  - a. Make sure that PSCS\_idx does not exist.
  - b. An index for StoreID exists
  - c. UPC/Store index has the UPC as first field (double click the index from studio manager)
5. The HDD has sufficient space
6. Stop and start SQL to erase big tempDB log
7. Drop the VRPTempDB database and create it using c:\pos\rp-temp
8. The version of SQL has all the service packs installed
9. Defragment the HDD
10. Check if there are excessive “Never Used UPCs” form the utilities