S-Rewards (Simple Rewards)

The S-Rewards is a simplified version of the VRP rewards system.

Key differences:

1. No expiration date
2. No preset date for changed percentage of rewards earning
3. No personal (per customer) rewards level
4. S-Rewards works only against the main server (Hub). When the hub is not available redemption is not available, but earnings will occur.

Switching to S-Rewards converts the existing rewards to S-Rewards.

How to Switch to S-Rewards

1. At the hub open the customers module, Admin tab and click the use S-Rewards button.
2. At the satellite, go to global setup and change "UseRewards" to "S"

Note: Converting from Rewards to S-Rewards cannot be undone without losing the rewards earned on S-Rewards.

General Notes

The earnings are based on items sold and not items paid for. The rewarded amount is based on the percentage as set in the admin tab of the customers screen. The percentage is the same for all customers. Items marked as "VIP-Eligible" will be calculated and added to the earned rewards.

A customer must be a member in order to earn rewards

Redemption is allowed based on the bracket. If the bracket for example is $5.00, customers cannot redeem until the total earning of rewards reaches $5.00 and then can redeem in multiplication of $5.00 (5,10,15,20 etc.)

A stored procedure can recalculate the total rewards for each customer (RecalcSRewards) but will always consider the current percent and the current membership is the base for the calculation.

Consult VRP if you need to recalculate based on different percentage for different dates.